

Accordinging decision of the company management „NCF“ d.o.o. Fojnica No. 1098/16 bring the following:

**PAYMENT POLICY OF THE WAYS AND CONDITIONS OF  
CHARGE AND CANCELATION OF STAY**

**Article 1.**

Subject of the Payment policy are the ways and conditions of charge for the services of NCF company.

**Article 2.**

Payment of NCF from Article 1. of the Payment policy will be done in advance, at the date of cheking in and starting of using all requested services if staying is longer of two (2) nights.

**Article 3.**

If the guests would like to cancel requested period of staying in accommodation capacity of hotel Nature or apartmant resort, before chek in or when chek in without justified reasons, it will be chaged the expeses of the staying for all requested price value like following:

- For cancelation more than 7 days before requested cheking in 10 % of total value staying
- For cancelation from 5 to 7 days before requested cheking in 50 % of total value staying
- For cancelation from 2 to 5 days before requested cheking in 80 % of total value staying
- For cancelation from the day of chek in and after starting of using hotel services will be charged 100% of requested services during the charged period of staying.

**Article 4.**

Refunding of the rest money will be paid to bank account of the guest, according Article 3. of this Payment policy, on guest written request.

**Article 5.**

Approval for refunding of the rest money for each case separetly must be approved by sales department director or chief of reception if the director is absent.

**Article 6.**

This Payment policy is valid from the date mentioned belowe.

Director  
Haris Šehić

Delivered :

1. Sales director
2. Accountning dept.
3. Chief of reception
4. a/a

Date, 17.09.2016.  
No. 1099/16